Rentokil Initial

HOSPITALITY SERVICES





Rentokil

The Experts in Pest Control

Protecting your guest experience: Hotels & Resorts



Meeting guest expectations and safeguarding your reputation

The hotel and resort industry

We understand hoteliers have many competing demands to deliver exceptional services and facilities. <u>Ensuring your Guests' experience is of critical importance as negative</u> reviews will affect the hotel's reputation.

Multiple entrances, kitchen areas and bedrooms make hotels an attractive target for different types of pests, and there is also the risk of pests entering via stock delivery from various suppliers.

With reputations at stake, it is important to work with <u>credible supply chain partners</u> to help manage your food safety and regulatory compliance risks.

Potential impact of pest infestation

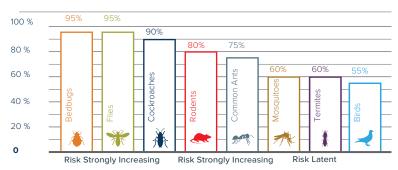
- Long-lasting damage to image and reputation
- · Low occupancy and loss of customers
- · Loss of revenue
- Compensation claims from disgruntled guests
- Damage to employee relations

Helping you to comply audit requirements

At Rentokil, we emphasise on the importance of partnership for a successful integrated pest management (IPM). Rentokil's team of experts will work with you on our programme that is benchmarked against the most stringent standards or certification.

- ISO 9001:2008
- ISO 22000:2005
- Corporate audits
- Good Manufacturing Practice (GMP)

Risk of Pest Infestation in the Hotel and Resorts Industry



Source: Rentokil Pest Control



Solutions and services for protection against pest



Bird Control

Rentokil offers versatile bird control solutions to suit your premises. These include bird netting and bird point deterrents that are discreet and effective to keep pest birds away





Termite Control

Rentokil has different solutions for termite control to suit your needs including full termite inspection, baiting method and termiticide treatment





Rodent Control

Rentokil will provide proactive recommendation to seal potential entry points, deploy bait stations and glue traps at strategic locations for rodent control





Cockroach Control

Rentokil provides cockroach control with insecticide application, combined with gel bait and glue traps to detect severity of infestation





Mosquito Control

Rentokil provides a thorough inspection for any potential breeding grounds and treats them with larvicide. Thermal fogging treatment will also be carried out to eliminate harbouring and breeding adult mosquitoes surrounding your premises





Ant Control

Rentokil ant control uses insecticide application or gel bait application at targeted areas in your premises to proactively minimise the chance of a serious infestation





Flying insects Control

Flying insects are controlled with Rentokil Insect Light Traps which eliminate the risk of contamination from fly body fragments by using a patented adhesive technology to hygienically trap flies





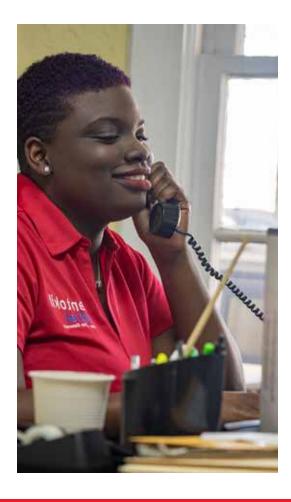
Bed Bug Control

Rentokil recommends a specially designed intensive bedbug treatment to remove and help prevent the spread of an infestation effectively



Integrated Pest Management (IPM)

Rentokil IPM with online reporting service for improved pest risk management



Professional Pest Risk Management Site Risk Assessment

myRentokil Online Reporting System Awareness Training for Employees

Supply Chain Workshop

Audit Compliance

- Pest service records
- MSDS, Licences and Certificates

myRentokil allows better traceability and easy access to all key information needed for your pest risk management



Pest trend and historic activity will be shown in graph charts for your analysis



Audit compliance with all necessary audit documentation in place to help you through the rigorous audit process



Recommendation management for quick identification of outstanding recommendations by age and improvements needed



Safe and secure online storage for absolute discretion and prevent missing documents



Multisite capability allows monitoring or drill down into sites across the network and even your supply chain



Real time reporting of pest activity within your site in a single screen and time saving visual format



Global yet local

We understand the differences and diversity across all markets

- Rentokil Pest Control is part of Rentokil Initial one of the world's largest providers of business
- UK based business services company with more than 100 years of history
- The leading pest control and hygiene services provider in The Bahamas with more than 60 years of experience
- Access to a Field Biologist for technical advice and support
- Service technicians are licensed and certified.



Mark McCluskey - General Manager - The Bahamas

Passionate about the Hospitality Industry with over 30 Years of operational experience in Shipping, Hospitality, Construction & Retail



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Leave it to Rentokil

- Expertise in the hospitality industry Rentokil has been serving thousands of hotels and resorts of all sizes and types worldwide for decades. As industry experts, we know exactly what it takes to fully protect your business against a wide variety of pests.
- Comprehensive all-round protection We can identify vulnerabilities in a building's construction that allow pests to gain access or provide them with a safe harbour. We assess the risk and develop a tailored solution that provides optimal protection.
- Discretion and flexibility- We understand the need for an urgent response and absolute discretion.
- Peace of mind We have in-depth understanding of all relevant laws and regulations, as well as the documentation requirements. We are able to develop preventative programmes that will satisfy the most rigorous audit requirements.
- Full service Whether you need reliable maintenance services or a fast emergency response, we can provide all the help you need.
- Local support With 20 team members, one of our pest experts is never far away.
- Innovative treatment processes We combine pest control processes based on the latest research and advanced technologies to ensure you always remain one step ahead of pest threats.



Did you know that we are also the experts in... **Hygiene**

We raise the standard of hygiene for organisations so that people can live and work in healthier and happier environments.

- Soap Dispenser Services
- Air Fresh Services
- Toilet and Urinal Sanitizer Services
- Toilet Seat Cleaner Services
- Sanitact Services

- Hand and Surface Sanitizer Service
- Hand Dryer Services
- Toilet Tissue Dispenser Service
- Hand Towel Dispenser Service
- And more.....

Are you ready to call in the Experts?

Contact Information

Call us:



) (242) 322-2157

Email us:



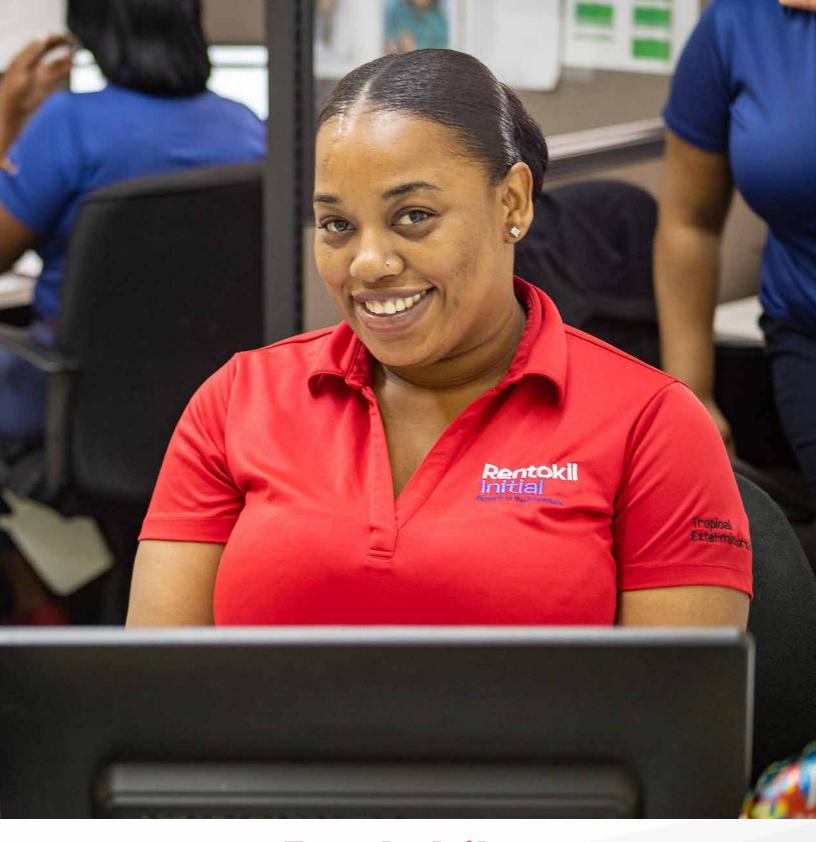
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